An Important Note

from Area President Brent Bartholomew:

As Hurricane Milton approaches, you can rest easy knowing that M/I Homes' commitment to always treating our customers right extends through the storm. No matter if you are currently living in an M/I Home or we are constructing one for you, we are taking care of our communities so that you can focus on protecting your family and preparing your current residence.

If your M/I Home is currently under construction:

Our commitment to quality is unwavering. If there are damages to any M/I home under construction in one of our Central Florida communities, appropriate repair will be made before moving forward with construction and closing.

What can you do? Start planning now. Some storm-related delays in construction are inevitable, and it is possible that—depending on the magnitude of the storm—future closings may be delayed as well.

During significant weather events—such as a hurricane—visiting your new home under construction is not a good idea. Things like flooding, downed power lines, and unstable structures make venturing out extremely dangerous. Please wait for notification from us before requesting a visit to your new home and community after the storm. Let our experience guide you.

Our team has been through this before, and it won't be the last time. We're here to answer questions, provide support, and be your trusted source for information throughout your new home journey; hurricane season is no exception.

In the coming days, our committed New Home Consultants will do their best to update you through text and email regarding your home, hurricane delays, hours of operation, etc. In addition, please be on the lookout for additional informational emails like this one.

If you are living in your M/I Home and you sustain any weather-related damages:

Please be reminded that most storm related (Act of God) damage would not be covered by the M/I Homes Warranty. Please contact your homeowner's insurance company as soon as possible to report the damage.

